

Privacy Policy

TechForce Services Pty Ltd

About this policy

Techforce Services is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at www.aoic.gov.au

The services we provide and businesses that we carry on include:

- Salesforce Cloud Platform Consulting & Implementation services
- Implementation services for other partner products related to Salesforce cloud – Conga, DocuSign, Jitterbit, Autorabit
- Staffing solutions to support the technology platform implementations and rollout

Why do we collect personal information?

We require information to understand your needs and provide you with a better service, and for the following reasons:

- Internal record keeping
- To deliver our services
- To improve our services
- To market services where appropriate
- To gather feedback

The Company uses Data about its Customers to perform the services requested. For example, if you fill out a 'Contact Us' online web form, the Company will use the information provided to contact you about your interest in the Services.

The Company may also use Data about Customers for marketing purposes. For example, the Company may use the information you provide to contact you to further discuss your interest in the Services and to send you information regarding the Company, its affiliates, and its partners, such as information about promotions or events

Business Partners

We are an official partner with Salesforce.com and Salesforce.org and we do exchange information about potential and existing Salesforce consultancy customers directly with them in order to deliver a coordinated service. Information is shared via secure data systems, which includes the Salesforce Partner Community or via email.

Google analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on

Google Analytics to collect standard internet log information and details of visitor behavior patterns. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website. We do this to find out things such as the number of visitors to the various parts of the site. We will make it clear when we collect personal information and will explain what we intend to do with it.

collect data about your interaction with our website. The sole purpose of collecting your data in this way is to improve your experience when using our site. The types of data we collect with these tools include:

- your device's IP address (collected and stored in an anonymized format)
- device screen size
- device type, operating system and browser information
- geographic location (city)
- referring domain and out link if applicable
- search terms and pages visited on our website
- date and time when pages were accessed on our website

Email lists, registrations and feedback

We will collect information that you provide to us when signing up to mailing lists and registering for our events, or when submitting feedback on your experience with our website.

Website Disclaimer

TechForce Services make every effort to ensure that the Information is correct and current at the time of publication but takes no responsibility for any error, omission or defect therein. The links outside our website are not under the control of our editorial board. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Contact form

We collect questions, queries or feedback you leave, including your name, email address, telephone and postcode, if you use our online form to contact. We use these details to respond to the feedback/query you send us.

Sign-up to receive our newsletter

We collect your name, email address and postcode when you sign-up to receive our monthly email newsletter. Your postcode may be used to help us identify the volume of businesses who have signed up for the service by geographical region. In addition to our monthly newsletter, we may periodically send additional emails, which we think you may find useful (our service). If you've signed up for email alerts, you can unsubscribe at any time by selecting the 'unsubscribe' link that appears in every email we send. We will never share your information other than for the purpose for which it was provided to us.

WordPress

We use a third-party service, WordPress.com, to power our web search engine and publish our blog. These sites are hosted at WordPress.com. We use a standard WordPress service to collect anonymous information about users' activity on the site, for example the number of users viewing pages on the site, to monitor and report on the effectiveness of the site and help us improve it.

Social networking services

We use social networking services such as LinkedIn, Twitter, Facebook and YouTube to communicate with the public about our work. When you communicate with us using these services, we may collect your personal information, but we only use it to help us to communicate with you and the public. The social networking service will also handle your personal information for its own purposes. These services have their own privacy policies. You can access the privacy policies for [LinkedIn](#), [Twitter](#), [Facebook](#) and [YouTube](#) (a Google company) on their websites.

Privacy Policy Complaints and Enquiries

We keep our privacy policy under regular review. If you have any questions or concerns regarding your privacy while visiting our Website, please contact us at

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